



Preferred Administrators Ancillary Provider Training

Presenter:
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Agenda

- Preferred Administrators ID card samples by Plan
- University Medical Center of El Paso (UMC) and El Paso Children's Hospital (EPCH) Benefits
- Rehabilitation Services to include Physical Therapy, Speech Therapy, and Occupational Therapy
- Durable Medical Equipment
- Ambulatory Services
- Hospice Services
- Home Health and Skilled Nursing
- Preferred Administrators resources

ID Card Samples by Plan

- Sample of UMC ID Card



- Sample of UMC Retiree ID Card



- Sample of EPCH ID Card



UMC and EPCH Outpatient Rehabilitation Services

Benefit Description	UMC/EPCH Provider	Texas Tech Provider	PPO Provider
Evaluation and Reevaluation Visits	\$15 co-pay	\$30 co-pay	\$40 co-pay
Rehabilitation Service (Prior Authorization is Required)	Covered at 100% after \$150 deductible has been met	Covered at 100% after \$150 deductible has been met	Covered at 70% after deductible has been met (\$1,500 for UMC) (\$1,000 for EPCH)

Durable Medical Equipment (DME)

Benefit Description	PPO Provider
<p>Authorization is required for DME over \$500 allowable amount. All DME rentals exceeding 2 months require a prior authorization maximum up to 12 months, not to exceed purchase price.</p>	<p>Covered at 70% after deductible has been met</p> <p>(\$1,500 for UMC) (\$1,000 for EPCH)</p>

Ambulatory Surgical Centers

Benefit Description	UMC/EPCH Provider	PPO Provider
Outpatient Surgery (Prior Authorization is required)	\$100 co-pay and Covered at 100% after deductible has been met	\$300 co-pay Covered at 70% after deductible has been met (\$1,500 for UMC) (\$1,000 for EPCH)

Hospice Services

Benefit Description	PPO Provider
Authorization required for Hospice. Maximum 180 visits per Fiscal Year.	Covered at 70% after deductible has been met (\$1,500 for UMC) (\$1,000 for EPCH)

Home Health Services and Skilled Nursing

Benefit Description	PPO Provider
Authorization required for Hospice and Skilled Nursing. Maximum 120 visits per Fiscal Year to be combined with Skilled Nursing.	Covered at 70% after deductible has been met (\$1,500 for UMC) (\$1,000 for EPCH)

Resources

- For more information on UMC and EPCH benefits, you can log on to www.preferredadministrators.net to view the Summary of Benefits and the Plan Documents.
- You can also contact our Customer Service Department at 915-532-3778, press 4 and then extension 1529, available Monday thru Friday from 7 am to 5 pm.

Contact Information

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